

COMPANY'S QUALITY POLICY

The company “**CANNOSUN MEDHEL COMMERCIAL I.K.E.**” has defined a Quality Policy linked to the philosophy and market needs and complies with the relevant national and International legislation.

The aim of this policy is to provide services that meet the needs and expectations of customers and the increasing demands as it has done since the year of its foundation until today.

To achieve these objectives, our Company has designed and implement a Quality Management System according to ISO 9001:2015 acquiring thereby a powerful administration tool and approaching marketing space through a different perspective that will provide our Company the following:

- Upgrade all company's processes and operations.
- Increase the quality level of services provided by us;
- Preventing or dealing directly with possible errors;
- Strengthening the financial position of our company;
- Collect the necessary data in relation to the satisfaction of our customers so that we can quantify our goals both short and long term;
- Measure of our ongoing effort by objective indicators and useful conclusions whose implementation will improve all our activities;
- Harmonizing our activities in accordance with the applicable National and International Legislation;
- The Company's commitment that all the above will be part of our daily work and that the only reason that is acceptable to differentiate the quality of our services are only trying to improve;
- Continuous monitoring and measuring the satisfaction of business customers;
- Determining objectives, quality goals indicators that will provide a basis for monitoring and measuring the QMS in order to improve it;

The continuous responsibility and improvement for the operation and maintenance of the QMS, to meet in the best way in this Quality Policy and monitoring the implementation of all regulatory texts / EU provisions and National Legislation of the products we sell and distribute, services we provide, is assigned to the Quality Manager which are provided with the respective responsibilities of those powers.

The company is committed to support the Quality Manager with all the necessary means and resources to the QMS to operate smoothly and efficiently and exceeds the purpose of its creation. Each employee is using the best education and the means of given, to keep the QMS Procedures and contribute to the ongoing consolidation and improvement.

System effectiveness will be verified periodically by Internal Audits, Reviews by the Administration, taking preventive measures and corrective actions, as necessary.

GENERAL MANAGER
Date: 02/09/2019
MR. NIKOLAOS KORBIS